

Cancellation conditions

Up to one month before the agreed arrival date is a cancellation of the stay for both Contractual partner free of charge. If the cancellation is only made one month before arrival, is a cancellation fee of 50 percent of the total fee to be paid. In case of cancellation less than 1 week before the day of arrival, a cancellation fee of 100 percent charged.

We are in charge of arranging the premises in the event of a cancellation, an effort will be made also deducted from the fees.

Deposit regulation when applying the AGBH

It will be invariably and exclusively only after contracts with the provisions of the AGHB, with the proviso that that a cancellation fee resulting from the specifications of the AGBH only an agreed flat-rate minimum amount represents and the assertion going beyond that higher compensation from the accommodation provider is not affected by this and is possible without restriction remains and in the event of cancellation a paid Down payment does not count as a partial payment, but rather as a subsequent payment Cancellation fee resulting from the provisions of the AGBH is brought.

Payment terms

For individual travelers, a deposit of 35% is generally required, which is due one month prior to arrival.

For group trips, a 50% deposit is due one month before arrival.

If the guest does not pay the deposit on time, a short grace period can be set for the payment of the deposit or the guest can withdraw from the accommodation contract to be declared in writing.

We accept to pay the bill Cash (euros), credit and debit cards.